



Quality Policy

BKP Waste and Recycling Ltd are committed to providing a quality service that meets, and where possible exceeds, the needs and objectives of our customers. We also seek to achieve continual improvement in all areas of our business activities.

To meet this commitment, we recognise the importance of involving all levels of the workforce in the development, management and review of the management system. In order to achieve this, senior management are to ensure that the quality policy and relevant parts of the management system are communicated to all employees. In addition, we are committed to ensuring that all employees are competent to fulfil their role in meeting the objectives of this policy.

The management team's aims are:

- Promote effective leadership, teamwork and co-operation within the business by providing clear direction and objectives.
- Achieve customer satisfaction through continual improvement.
- Promote mutually beneficial partnerships with customers and suppliers to achieve common goals.
- Ensure all BKP personnel comply with the requirements of the Quality Management System.
- Ensure BKP meets all relevant legal and regulatory requirements.
- Ensure the availability of adequate resources to fulfil business objectives.
- To ensure continual improvement, measurable objectives are set in accordance with the objectives process and aligned to the requirements of this Quality Policy.

This policy is to be reviewed annually in line with ISO9001 and other requirements. Objectives, including quality objectives are contained in our business plan. These objectives are incorporated into the business plans with clear timelines for achievement.

To meet this commitment, the Organisation will operate under the control of a Quality System laid down in the ISO 9001:2008 series of standards. It is the Company's objective to operate and review this Quality Policy continuously by the Management and to implement and operate fully the **ISO 9001:2008** **ISO14001:2004** and **BSOHS18001:2007** standards through registration and annual review.

It is the Company's belief that, in applying these standards, it will be able to meet the requirements of its Customers and Industry.

Nick Scott-Healey
CEO

A handwritten signature in blue ink, appearing to read 'Nick Scott-Healey', written over a light blue horizontal line.

July 2016